



Residential & Commercial Collections



V-500 Display
87.5"w x 76"h x 33"d

Color Swatches, Product Specifications, Maintenance & Warranty Information

Bolick Distributors

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Artisan



Manilla 936



Manilla 992



Murcia 947



Murcia 992



Nepal 534



Nepal 587



Castlerock 933



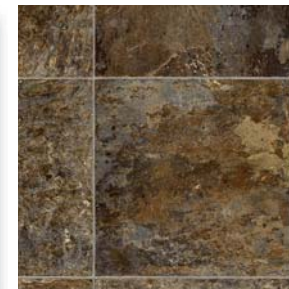
Castlerock 993



Barrington 931



Barrington 947



Barrington 984



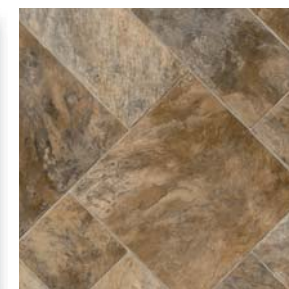
Barrington 993



Waverly 906



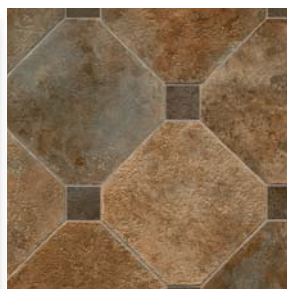
Waverly 935



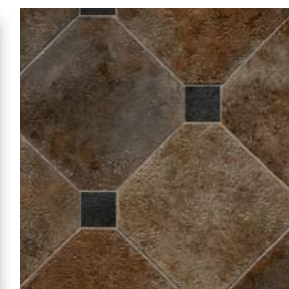
Waverly 942



Hudson 933



Hudson 946



Hudson 948

Specification Sheet



PRODUCT INFORMATION

Level of Use	Residential
Total Thickness	100 gauge
Wear Layer Thickness	12 mils
Wear Layer Treatment	SuperGuard
Construction	Heterogeneous Sheet Vinyl
Finish	Mechanically Embossed

SIZE & PACKING

Width	13'2"
Standard Length	100 lineal ft.
Average Weight of Standard Roll	452.7 lbs

TECHNICAL INFORMATION

ASTM F1914 Residual Indentation	.012
ASTM F137 Flexibility	10 mm Passes
ASTM F1514 Resistance to Heat	Passes
ASTM F1515 Resistance to Light	Passes
ASTM F925 Resistance to Chemicals	Very Good

WARRANTY	Limited 10 Year Residential Warranty
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COLLECTION	Flexitec
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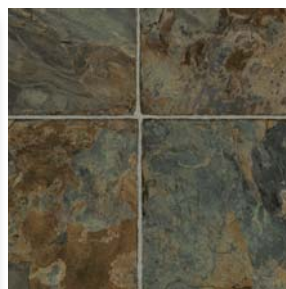
Craftmark Classic



Virginia 918



Virginia 933



Virginia 985



Virginia 995



Monticello 931



Monticello 946



Monticello 993



Phoenix 946



Parador 943



Parador 994



Colorado 931



Colorado 943



Lazio 504



Lazio 533



Lazio 538



Lazio 592



Nice 834



Nice 858

Specification Sheet



PRODUCT INFORMATION

Level of Use	Residential
Total Thickness	115 gauge
Wear Layer Thickness	15 mils
Wear Layer Treatment	MasterGuard
Construction	Heterogeneous Sheet Vinyl
Finish	Mechanically Embossed

SIZE & PACKING

Width	13'2"
Standard Length	100 lineal ft.
Average Weight of Standard Roll	614.52 lbs

TECHNICAL INFORMATION

ASTM F1914 Residual Indentation	.010
ASTM F137 Flexibility	10 mm Passes
ASTM F1514 Resistance to Heat	Passes
ASTM F1515 Resistance to Light	Passes
ASTM F925 Resistance to Chemicals	Very Good

WARRANTY	Limited 20 Year Residential Warranty
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COLLECTION	Flexitec
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Craftmark Trend



Rusty Slate 905



Rusty Slate 933



Rusty Slate 944



Rusty Slate 947



Riviera 904



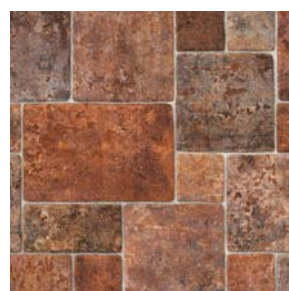
Riviera 933



Riviera 944



Camargue 747



Sonora 918



Sonora 947



Sonora 992



Belair 533



Moreno 903



Moreno 934



Moreno 994



Vintage Oak 841



Vintage Oak 845



Vintage Oak 896

Specification Sheet



PRODUCT INFORMATION

Level of Use	Residential
Total Thickness	115 gauge
Wear Layer Thickness	15 mils
Wear Layer Treatment	MasterGuard
Construction	Heterogeneous Sheet Vinyl
Finish	Mechanically Embossed

SIZE & PACKING

Width	13'2"
Standard Length	100 lineal ft.
Average Weight of Standard Roll	614.52 lbs

TECHNICAL INFORMATION

ASTM F1914 Residual Indentation	.010
ASTM F137 Flexibility	10 mm Passes
ASTM F1514 Resistance to Heat	Passes
ASTM F1515 Resistance to Light	Passes
ASTM F925 Resistance to Chemicals	Very Good

WARRANTY	Limited 20 Year Residential Warranty
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COLLECTION	Flexitec
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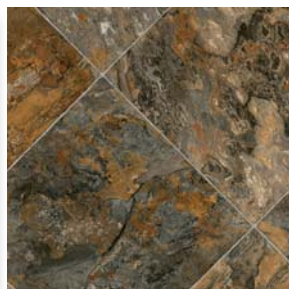
Majestic



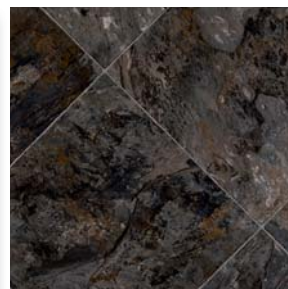
Condor 533



Condor 586



Romano 985



Romano 998



Manchester 933



Manchester 937



Manchester 994



Branford 593



Toucan 543



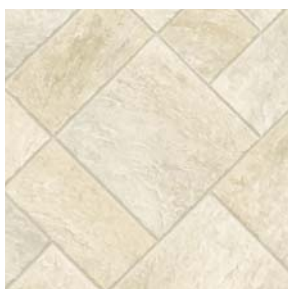
Salinas 909



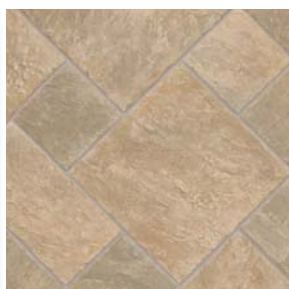
Salinas 934



Salinas 984



Venturi 503



Venturi 532



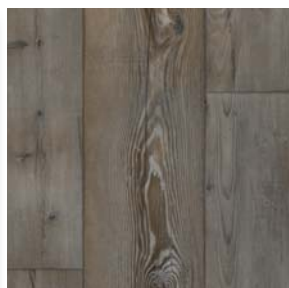
Smoked Oak 533



Smoked Oak 543



Arizona 545



Arizona 593

Specification Sheet



PRODUCT INFORMATION

Level of Use	Residential
Total Thickness	130 gauge
Wear Layer Thickness	15 mils
Wear Layer Treatment	MasterGuard
Construction	Heterogeneous Sheet Vinyl
Finish	Mechanically Embossed

SIZE & PACKING

Width	13'2"
Standard Length	85 lineal ft.
Average Weight of Standard Roll	570.6 lbs

TECHNICAL INFORMATION

ASTM F1914 Residual Indentation	.010
ASTM F137 Flexibility	10 mm Passes
ASTM F1514 Resistance to Heat	Passes
ASTM F1515 Resistance to Light	Passes
ASTM F925 Resistance to Chemicals	Very Good

WARRANTY	Limited 20 Year Residential Warranty
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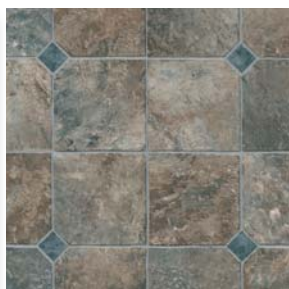
COLLECTION	Flexitec
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Spectrum Choice



Arezzo 544



Arezzo 594



Nero 537



Nero 595



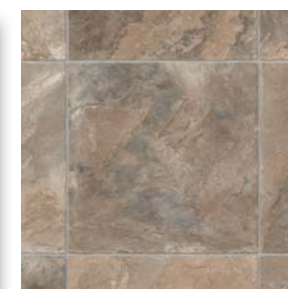
Cezanne 534



Cezanne 585



Colorado 531



Colorado 592



Arcadia 533



Arcadia 591



Arcadia 594



Branford 547



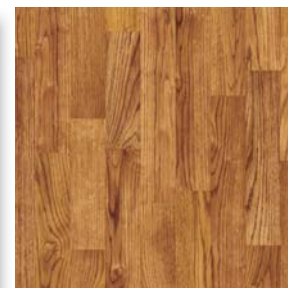
Monticello 505



Monticello 538



Madras 536



Madras 548



Koala 747



Koala 763

Specification Sheet



PRODUCT INFORMATION

Level of Use	Residential
Total Thickness	75 gauge
Wear Layer Thickness	10 mils
Wear Layer Treatment	SuperGuard
Construction	Heterogeneous Sheet Vinyl
Finish	Mechanically Embossed

SIZE & PACKING

Width	13'2"
Standard Length	100 lineal ft.
Average Weight of Standard Roll	361.9 lbs

TECHNICAL INFORMATION

ASTM F1914 Residual Indentation	.010
ASTM F137 Flexibility	10 mm Passes
ASTM F1514 Resistance to Heat	Passes
ASTM F1515 Resistance to Light	Passes
ASTM F925 Resistance to Chemicals	Very Good

WARRANTY	Limited 5 Year Residential Warranty
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COLLECTION	Flexitec
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Spectrum Select



Kokomo 532



Kokomo 592



Kokomo 595



Andorra 503



Montana 530



Montana 543



Rocky 532



Rocky 592



Portland 532



Portland 544



Salinas 531



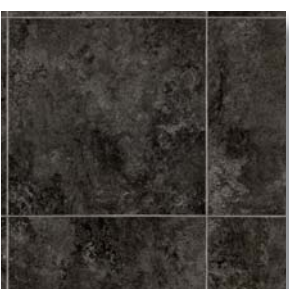
Salinas 593



Lazio 502



Lazio 531



Lazio 598



Highland 745



Cottage Oak 845



Cottage Oak 846

Specification Sheet



PRODUCT INFORMATION

Level of Use	Residential
Total Thickness	75 gauge
Wear Layer Thickness	10 mils
Wear Layer Treatment	SuperGuard
Construction	Heterogeneous Sheet Vinyl
Finish	Mechanically Embossed

SIZE & PACKING

Width	13'2"
Standard Length	100 lineal ft.
Average Weight of Standard Roll	361.9 lbs

TECHNICAL INFORMATION

ASTM F1914 Residual Indentation	.010
ASTM F137 Flexibility	10 mm Passes
ASTM F1514 Resistance to Heat	Passes
ASTM F1515 Resistance to Light	Passes
ASTM F925 Resistance to Chemicals	Very Good

WARRANTY	Limited 5 Year Residential Warranty
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COLLECTION	Flexitec
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Wondertile



Portland 931



Portland 936



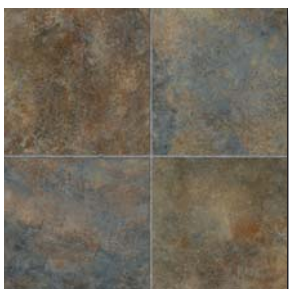
Portland 947



Portland 993



Portland 997



Bermuda 975



Bermuda 994



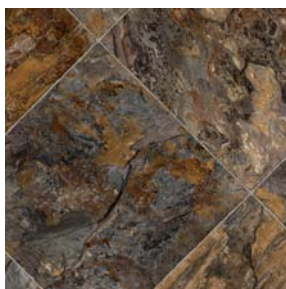
Panama 934



Panama 946



Romano 931



Romano 948



Romano 994



Soprano 995



Belmond 905



Belmond 934



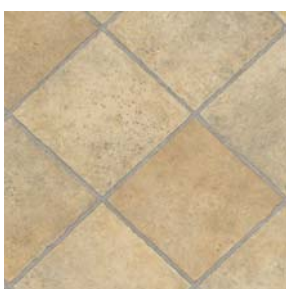
Belmond 994



Bonair 933



Bonair 945



Sahara 933



Sahara 946

Specification Sheet



PRODUCT INFORMATION

Level of Use	Residential
Total Thickness	110 gauge
Wear Layer Thickness	12 mils
Wear Layer Treatment	SuperGuard
Construction	Heterogeneous Sheet Vinyl
Finish	Mechanically Embossed

SIZE & PACKING

Width	13'2"
Standard Length	100 lineal ft.
Average Weight of Standard Roll	475.3 lbs

TECHNICAL INFORMATION

ASTM F1914 Residual Indentation	.012
ASTM F137 Flexibility	10 mm Passes
ASTM F1514 Resistance to Heat	Passes
ASTM F1515 Resistance to Light	Passes
ASTM F925 Resistance to Chemicals	Very Good

WARRANTY	Limited 15 Year Residential Warranty
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COLLECTION	Flexitec
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Wonderwood



Aspin 835



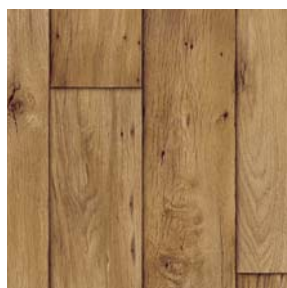
Aspin 843



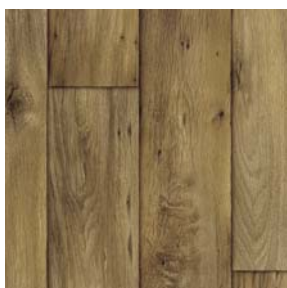
Equador 731



Equador 745



Boston 841



Boston 847



Bamboo 737



Bamboo 793



Koala 737



Koala 749



Highland 737



Highland 746



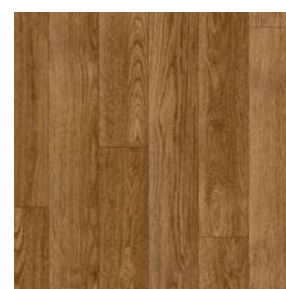
Cortez 844



Cortez 847



Cortez 896



Marseille 834



Argentina 818



Argentina 837



Burgos 748



Okapi 742

Specification Sheet



PRODUCT INFORMATION

Level of Use	Residential
Total Thickness	110 gauge
Wear Layer Thickness	12 mils
Wear Layer Treatment	SuperGuard
Construction	Heterogeneous Sheet Vinyl
Finish	Mechanically Embossed

SIZE & PACKING

Width	13'2"
Standard Length	100 lineal ft.
Average Weight of Standard Roll	475.3 lbs

TECHNICAL INFORMATION

ASTM F1914 Residual Indentation	.012
ASTM F137 Flexibility	10 mm Passes
ASTM F1514 Resistance to Heat	Passes
ASTM F1515 Resistance to Light	Passes
ASTM F925 Resistance to Chemicals	Very Good

WARRANTY	Limited 15 Year Residential Warranty
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COLLECTION	Flexitec
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Astro



Techno 991



Techno 998



Techno 999



Techno 901



Techno 905



Techno 933



Techno 943



Techno 977



Techno 979



Techno 965

Specification Sheet



PRODUCT INFORMATION

Level of Use	Residential and Light Commercial
Total Thickness	74 gauge
Wear Layer Thickness	14 mils
Wear Layer Treatment	Quickclean
Construction	Heterogeneous Sheet Vinyl
Finish	Mechanically Embossed

SIZE & PACKING

Width	13' 2"
Standard Length	100 lineal ft.
Average Weight of Standard Roll	429.96 lbs

TECHNICAL INFORMATION

ASTM F1303	Type 1, Grade 2
ASTM F970 Static Load Limit	750 psi
ASTM E662 Smoke Density	<450
ASTM C1028 COF Slip	0.64
ASTM F1914 Residual Indentation	.002
ASTM F137 Flexibility	6 mm Passes
ASTM E648 Flooring Radiant Panel	Class 1
ASTM F2199 Dimensional Stability with Heat	0.12%
ASTM F1514 Resistance to Heat	Passes
ASTM F1515 Resistance to Light	Passes
ASTM F925 Resistance to Chemicals	Very Good

WARRANTY	Limited 15 Yr Residential/Limited 5 Yr Light Commercial
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COLLECTION	Flexitec
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Planet



Marble 606



Marble 637



Marble 648



Marble 693



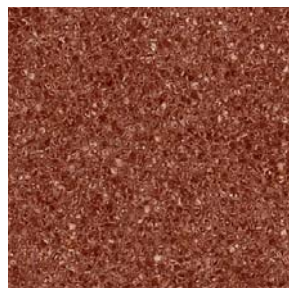
Marble 695



Marble 698



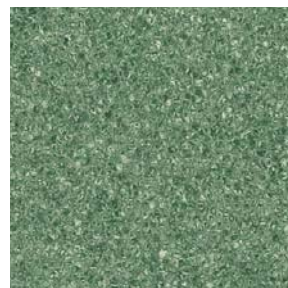
Marble 603



Marble 618



Marble 678



Marble 624

Specification Sheet



PRODUCT INFORMATION

Level of Use	Residential and Light Commercial
Total Thickness	86 gauge
Wear Layer Thickness	16 mils
Wear Layer Treatment	SuperGuard
Construction	Heterogeneous Sheet Vinyl
Finish	Mechanically Embossed

SIZE & PACKING

Width	13' 2"
Standard Length	100 lineal ft.
Average Weight of Standard Roll	545.76 lbs

TECHNICAL INFORMATION

ASTM F1303	Type 1, Grade 2
ASTM F970 Static Load Limit	750 psi
ASTM E662 Smoke Density	<450
ASTM C1028 COF Slip	0.64
ASTM F1914 Residual Indentation	.002
ASTM F137 Flexibility	6 mm Passes
ASTM E648 Flooring Radiant Panel	Class 1
ASTM F2199 Dimensional Stability with Heat	0.10%
ASTM F1514 Resistance to Heat	Passes
ASTM F1515 Resistance to Light	Passes
ASTM F925 Resistance to Chemicals	Very good

WARRANTY	Limited 20 Yr Residential/Limited 10 Yr Light Commercial
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COLLECTION	Flexitec
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CARE & MAINTENANCE

Your *FLEXITEC* cushioned vinyl flooring will provide years of carefree use. You will find that it is not only beautiful, but durable. It is also much easier to maintain than most other flooring products because of the tough protective finish and moisture resistance.

It only takes a few simple care and maintenance steps to keep your floor looking new for years to come.

To keep your floor clean and beautiful:

- Sweep the floor with a soft bristle broom to remove loose dirt.
- Wash the floor with a non-abrasive floor cleaner.
- For everyday maintenance, a mop moistened with warm water will suffice.
- Do not use soap based detergents.
- Do not use abrasive or mop and shine products.
- Do not wax the floor.
- Do not use ammonia or bleaches.
- Do not use a vacuum cleaner with a rotating beater bar.
- Do not use a steam mop.
- Make sure furniture legs have large surface, non-staining floor protectors. Replace small, narrow metal or dome-shaped glides with smooth, flat glides that are in flat contact with the floor.
- Heavy furniture or appliances that are not moved often should be equipped with flat, non-staining composition furniture casters or cups of appropriate size.

Always read the cautionary information on all cleaners prior to use.

IMPORTANT: NEVER push, pull or drag heavy furniture or other items across the floor. When moving furniture or heavy items, always lift and carry the items, if possible. Otherwise, use furniture sliders available at most hardware, home improvement and discount stores.



HOW TO TREAT STAINS, SPILLS AND SCUFFS

Follow the remedies in order. Unless instructed otherwise, use a clean, **white** cloth or towel with the recommended liquids. Always rinse the affected area with clean water after treatment.

Stains and Spills

- Acids, alkalis
- Blood
- Catsup, Mustard
- Cleaners, Strong Soaps
- Dye, Dye Markings
- Food, Candy
- Fruit and Fruit Juices
- Grass
- Iodine, Mercurochrome
- Rust
- Urine, Excrement

Remedy

- Scrub area with a vinyl cleaner full strength
- Rub the area with a 10 to 1 dilution of water to liquid bleach
- Rub the area with isopropyl alcohol
- If rust stain does not respond, use lemon juice or a cream of tartar solution

Paint and Solvent Spills

- Dry Cleaning Fluids
- Lacquer
- Latex Paint
- Nail Polish
- Solvents
- Oil-Based Paints
- Wood Stains
- Varnish

Remedy

- If substance is dry, gently peel it from the floor.
(Avoid sharp instruments that could scratch the floor.)
- Scrub area with non-abrasive cleaner suitable for vinyl flooring
- Rub lightly with odorless mineral spirits or paint thinner

Substances that won't wipe up

- Adhesives
- Asphalt
- Chewing Gum
- Oil
- Grease
- Candle Wax
- Tar

Remedy

- Carefully remove excess with a dull kitchen knife or fingernail
- Scrub area with non-abrasive cleaner suitable for vinyl flooring
- Rub lightly with odorless mineral spirits, isopropyl alcohol or lighter fluid

Scuffs and Smudges

- Rubber Heel Marks
- Shoe Polish
- Scuffs
- Smudges

Remedy

- Rub the scuff with fingertip, rubber will come right off (friction from the rubbing will remove rubber)
- Scrub area with non-abrasive cleaner suitable for vinyl flooring
- Rub lightly with isopropyl alcohol or lighter fluid



Note: Most grocery stores, discount stores, mass merchandisers and home centers carry cleaners suitable for vinyl flooring.

Caution: Isopropyl alcohol, lighter fluid, odorless mineral spirits and paint thinner are flammable solvents. Carefully read and follow cautionary information on label. Keep traffic off treated area for 30 minutes.



RESIDENTIAL LIMITED WARRANTY

This warranty only extends to the original end user and is not transferable.

LIMITED WARRANTY PERIODS

5 Years: SPECTRUM CHOICE, SPECTRUM SELECT

10 Years: ARTISAN



15 Years: WONDERWOOD, WONDERTILE, ASTRO

20 Years: CRAFTMARK CLASSIC, CRAFTMARK TREND, MAJESTIC, PLANET

IVC US warrants that first quality products which are used for recommended Residential purposes will perform properly for the stated warranty period when installed in accordance with IVC US installation instructions over approved substrates and underlayments and using the recommended adhesives and seam sealers. The warranty period, when valid, begins on the date of the original installation. This warranty only extends to the original purchaser and is non-transferable.

This warranty is only valid for Residential use.

Residential use means: use in environments (which **do not** have light or heavy commercial traffic) including all areas of single and multi-family housing. (Please note warranty exclusions with respect to caster and rolling loads due to the unusual characteristics of this type of wheel traffic.) If there is a question as to the type of use that is considered "Residential" please contact your IVC US representative prior to purchase and installation.

 HOUSING	Single-Family Housing	All interior areas, excluding garages and solariums
 MULTI-FAMILY HOUSING	Multi-Family Housing	Bathrooms, Kitchens

5 Years: SPECTRUM CHOICE, SPECTRUM SELECT

FOR THE DESIGNATED WARRANTY PERIOD WHEN PROPERLY INSTALLED** YOUR **IVC US** FLOORING WILL NOT:

- Contain manufacturing defects
- Contract, expand, curl, crack, rip, tear, or gouge from normal household use with proper maintenance*
- Discolor from moisture
- Be affected by mold, mildew and/or alkaline when properly installed according to the **IVC US** Installation Guidelines**
- Permanently stain from common cleaning products made for vinyl flooring.
- Permanently stain or yellow from foot traffic ***
- Permanently scuff from shoe soles



RESIDENTIAL LIMITED WARRANTY

10 Years: ARTISAN

15 Years: WONDERWOOD, WONDERTILE, ASTRO

20 Years: CRAFTMARK CLASSIC, CRAFTMARK TREND, MAJESTIC, PLANET

FOR THE DESIGNATED WARRANTY PERIOD WHEN PROPERLY INSTALLED ** YOUR IVC US

FLOORING WILL NOT:

- Contain manufacturing defects
- Contract, expand, curl, crack, rip, tear, or gouge from normal household use with proper maintenance*
- Discolor from moisture
- Be affected by mold, mildew and/or alkaline when properly installed according to the **IVC US** Installation Guidelines**
- Permanently stain from common cleaning products made for vinyl flooring.
- Permanently stain or yellow from foot traffic ***
- Permanently scuff from shoe soles
- Wear-through the wear layer under normal conditions with proper maintenance****

ADDITIONAL INFORMATION:

- The conditions above will be warranted as long as the flooring is installed in an environment that maintains a temperature range of 55° to 85° F. Any of the above conditions will not be covered if caused by job site environmental conditions in new construction or renovation work.
- **IVC US** floorings receive extensive testing as well as visual examinations in an attempt to assure your shipped floor is always first quality. The installer / end user are responsible to confirm the received material is free of any obvious visible conditions that may be detrimental to the appearance and performance of the product. Inspection of material **prior to installation** for any imperfections or manufacturing related defects is required.
- Minor color, shade and or texture variations are normal, any variances between actual material, product samples and/or brochures should be addressed with your retailer prior to the installation. If the retailer determines the condition, "unacceptable" the manufacturer should be informed immediately.
- Support furniture with wide, weight-bearing, smooth non-staining floor protectors. The protectors should be at least one (1) inch in diameter, made of clear smooth hard plastic, and rest flat on the floor. Non-staining felt protectors are also acceptable provided they are a minimum one (1) inch in diameter. Felt pads should be inspected and maintained with respect to the amount of foot traffic to remove imbedded material to avoid abrasion. Make sure any metal protectors are rust-proof. Replace narrow dome furniture rests with the appropriate width, weight-bearing flooring protectors. The heavier the item the wider the floor protector should be.
- Chair pads designed for hard surface floors are required under all chairs and stools with casters.

WHAT IS NOT COVERED BY THIS WARRANTY

- Product sold by the manufacturer as other than "first quality."
- Loose lay installations of more than 25 square yards.
- **IMPROPER INSTALLATION:** Material installed not in accordance with **IVC US** recommended installation guidelines, including any and all problems caused by the use of non-recommended adhesive or seam sealer, underlayment and/or preparation of the substrate are not warranted. Installation errors are not manufacturing related conditions. You should discuss them with your installer. **IVC does not warrant installer workmanship.**
- **IVC US** will not pay labor costs to repair or replace material with visible conditions that were apparent before installation.



RESIDENTIAL LIMITED WARRANTY

- Improper maintenance which results in loss of gloss or build-up of a dulling film.
- Damage resulting from neglect or misuse of strong detergents, chemicals, corrosives "including but not limited to" stains from paints, dyes, mats, fertilizers or other similar materials.
- Damage caused by moving appliances or heavy furniture without protecting the floor. (Always protect floor by using plywood or hard board runways when moving heavy objects, also when using an appliance dolly, heavy objects equipped with wheels or rollers including two and four wheel carts etc.)
- Damage resulting from accidents, casualty events, abuse or improper usage. Accidents, abuse and improper usage are defined as, but are not limited to damage caused by casters***** on furniture, rotating beater bars on vacuum cleaners, burns, cuts, impact from heavy and sharp objects, narrow or spike heels, cleats etc. as well as damage resulting from unprotected furniture legs.
- Damage caused by rolling loads or wheel chairs (motorized and non-motorized).
- Damage caused by steam mops, appliance or plumbing leaks. Accidents, abuse and improper use (including pet related damage).
- Fading, discoloration, or other damage due to excessive temperatures or sunlight. Radiant heat must not exceed 86 ° F.
- Problems or damage due to excessive moisture or hydrostatic pressure from the subfloor including pH levels outside the **IVC US** installation guidelines.**
- Discoloration caused by use of latex or rubber-backed floor mats. Note some synthetic backed carpets contain latex in the manufacturing process that may discolor your vinyl.
- Discoloration caused by asphalt walk off traffic.
- Damage caused by remodel or construction related activities.
- Problems or damage due to excessive moisture or hydrostatic pressure from the subfloor including pH levels outside the **IVC US** Installation Guidelines.
- Installation of residential product in a commercial environment. **IVC US** recommends installation of commercially warranted product only in commercial settings.

WARRANTY REMEDY

If your **IVC US** floor fails to perform as stated in the applicable Residential Limited Warranty, **IVC US** will supply new **IVC** material of the same color, design or grade if available. If unavailable or discontinued, **IVC US** reserves the right to select and supply similar **IVC** material.

- If your floor was installed by a professional flooring contractor, **IVC US** will also credit back reasonable cost for the professional labor to install your replacement floor. Please note *a detailed receipt is required for the cost of the original installation.*
- If **IVC US** authorizes repairs or replacement of a section as a result of a warranty claim, you will be required to clear any items placed over the affected area subsequent to the original installation. **IVC US** will not credit or reimburse cost associated with the removal of those items.
- Warranty coverage for a replacement floor will be limited to the remaining portion of the original warranty.
- **IVC US** will not participate in labor reimbursement after year one.
- **Labor reimbursement will not be considered for installations not adhering to the IVC US installation guidelines.****



RESIDENTIAL LIMITED WARRANTY

CONSEQUENTIAL OR INCIDENTAL DAMAGES

IVC US excludes and will not pay consequential or incidental damages under these limited warranties. By this we mean that IVC US will not credit or pay for any loss, expense, or damage other than to the flooring itself that may result from a manufacturing related defects in the flooring. Some examples of consequential or incidental damages are: replacement of subfloors, trim moldings, disconnecting / reconnecting appliances or fixtures as well as moving of furniture.

Note: If your floor is replaced because of discoloration or "bottom up staining", mold or mildew growth or asphalt / non-asphalt tracking, the replacement floor will not be warranted against future discoloration or staining.

Recommended adhesive and seam sealer:

IVC FLEX-TECH Pressure Sensitive Adhesive

IVC FLEX-SEAM Premium Seam Bond

THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED WARRANTY. ALL OTHER WARRANTIES INCLUDING IMPLIED WARRANTIES, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, ARE EXCLUDED. PLEASE NOTE: SOME STATES AND PROVIDENCES DO NOT ALLOW EXCLUSIONS OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

HOW TO REPORT A CLAIM

If you find a manufacturing related condition covered by any of the limited warranties described previously, promptly notify the retailer or contractor who sold you the floor covering material. The retailer or contractor will file a claim directly with **IVC US**.

**Normal household use is defined as common daily activities in the home, excluding pets.*

*** The installation manual is reviewed on a regular basis, and floors must be installed according to the recommendations that are current and available at the time of installation.*

**** IVC US recommends non-asphalt sealers.*

***** Wear-through is defined as complete loss of the wear layer so that the printed pattern or design is altered. Gloss reduction is not considered wear and is not covered by this warranty.*

****** IVC US does not recommend the use of casters on any flooring without appropriate chair pads.*



LIGHT COMMERCIAL LIMITED WARRANTY

This warranty only extends to the original end user and is not transferable.

LIMITED WARRANTY PERIODS







5 Years: CRAFTMARK CLASSIC, CRAFTMARK TREND, MAJESTIC

IVC US warrants that first quality products which are used for recommended Light Commercial purposes will perform properly for the stated warranty period when installed in accordance with IVC US installation instructions over approved substrates and underlayments, using the recommended adhesives and seam sealers. The warranty period, when valid, begins on the date of the original installation. This warranty only extends to the original purchaser and is non-transferable.

This warranty is only valid for Light Commercial use.

Light Commercial use means: use in environments (which **do not** have heavy commercial traffic) including art galleries, banks, bookstores, boutiques, coffee shops, dry cleaners, gift shops, hotel rooms, jewelry stores, professional offices (i.e. accountants, lawyers, physicians, dentists and optometrists), photography studios, styling salons. *(Please note warranty exclusions with respect to caster and rolling loads due to the unusual characteristics of this type of wheel traffic.)*

The intended applications include: privately owned in-house businesses to include day care centers, doctor/dentist offices and barber shops; residence bathrooms and kitchens in multi-family units. If there is a question as to the type of use that is considered "Light Commercial" please contact your IVC US representative prior to purchase and installation.

 HEALTHCARE	Professional Offices, Dr. Offices	All Non-required "Clean Room" Areas -, Offices, Lobby, Waiting Rooms, Exam Rooms, Common Areas
 CORPORATE	Offices, Banks	Offices, Elevators, Hallways, Lobby, Reception Areas, Bathrooms, Break Rooms, Conference Rooms
 RETAIL	Boutiques, Art Galleries, Bookstores, Coffee Shops, Dry Cleaners, Gift Shops, Jewelry Stores, Beauty Salons, Barber Shops	Dressing Rooms, Restrooms, Entire Store
 MULTI-FAMILY HOUSING	Multi-Family Housing	Bathrooms, Kitchens
 HOSPITALITY	Hotel, Motel	Guest Rooms, Lobby, Restrooms, Hallways,
 EDUCATION	Day Care	Common Areas, Class Rooms, Libraries, Restrooms



LIGHT COMMERCIAL LIMITED WARRANTY

5 Years: CRAFTMARK CLASSIC, CRAFTMARK TREND, MAJESTIC

FOR THE DESIGNATED WARRANTY PERIOD WHEN PROPERLY INSTALLED YOUR **IVC US** FLOORING **WILL NOT:**

- Contain manufacturing defects
- Contract, expand, curl, crack, rip, tear, or gouge from normal household use with proper maintenance*
- Discolor from moisture
- Be affected by mold, mildew and/or alkaline when properly installed according to the **IVC US** Installation Guidelines**
- Permanently stain from common cleaning products made for vinyl flooring.
- Permanently stain or yellow from non-asphalt traffic stains***
- Permanently scuff from shoe soles
- Wear-through the wear layer under normal conditions with proper maintenance****

ADDITIONAL INFORMATION:

- The conditions above will be warranted as long as the flooring is installed in an environment that maintains a temperature range of 55° to 85° F. Any of the above conditions will not be covered if caused by job site environmental conditions in new construction or renovation work.
- **IVC US** floorings receive extensive testing as well as visual examinations in an attempt to assure your shipped floor is always first quality. The installer / end user are responsible to confirm the received material is free of any obvious visible conditions that may be detrimental to the appearance and performance of the product. Inspection of material **prior to installation** for any imperfections or manufacturing related defects is required.
- Minor color, shade and or texture variations are normal, any variances between actual material, product samples and/or brochures should be addressed with your retailer prior to the installation. If the retailer determines the condition, "unacceptable" the manufacturer should be informed immediately.
- Support furniture with wide, weight-bearing, smooth non-staining floor protectors. The protectors should be at least one (1) inch in diameter, made of clear smooth hard plastic, and rest flat on the floor. Non-staining felt protectors are also acceptable provided they are a minimum one (1) inch in diameter. Felt pads should be inspected and maintained with respect to the amount of foot traffic to remove imbedded material to avoid abrasion. Make sure any metal protectors are rust-proof. Replace narrow dome furniture rests with the appropriate width, weight-bearing flooring protectors. The heavier the item the wider the floor protector should be.
- Chair pads designed for hard surface floors are required under all chairs & stools with casters.

WHAT IS NOT COVERED BY THIS WARRANTY

- Product sold by the manufacturer as other than "first quality."
- Loose lay installations of more than 25 square yards.
- **IMPROPER INSTALLATION:** Material installed not in accordance with **IVC US** recommended installation guidelines, including any and all problems caused by the used of non-recommended adhesive or seam sealer, underlayment and/or preparation of the substrate are not warranted. Installation errors are not manufacturing related conditions. You should discuss them with your installer. **IVC does not warrant installer workmanship.**



LIGHT COMMERCIAL LIMITED WARRANTY

- **IVC US** will not pay labor costs to repair or replace material with visible conditions that were apparent before installation.
- Improper maintenance which results in loss of gloss or build-up of a dulling film.
- Damage resulting from neglect or misuse of strong detergents, chemicals, corrosives "including but not limited to" stains from paints, dyes, mats, fertilizers or other similar materials.
- Damage caused by moving appliances or heavy furniture without protecting the floor. (Always protect floor by using plywood or hard board runways when moving heavy objects, also when using an appliance dolly, heavy objects equipped with wheels or rollers including two and four wheel carts etc.)
- Damage resulting from accidents, casualty events, abuse or improper usage. Accidents, abuse and improper usage are defined as, but are not limited to damage caused by casters***** on furniture, rotating beater bars on vacuum cleaners, burns, cuts, impact from heavy and sharp objects, narrow or spike heels, cleats etc. as well as damage resulting from unprotected furniture legs.
- Damage caused by rolling loads or wheel chairs (motorized and non-motorized). (Do not allow rubber wheels to come in contact with the surface as they may permanently stain the vinyl.)
- Damage caused by steam mops, appliance or plumbing leaks. Accidents, abuse and improper use (including pet related damage).
- Fading, discoloration, or other damage due to excessive temperatures or sunlight. Radiant heat must not exceed 86 ° F.
- Problems or damage due to excessive moisture or hydrostatic pressure from the subfloor including pH levels outside the **IVC US** installation guidelines.
- Discoloration caused by use of latex or rubber-backed floor mats. Note some synthetic backed carpets contain latex in the manufacturing process that may discolor your vinyl.
- Discoloration caused by asphalt walk off traffic.
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- Installation of residential product in a commercial environment. **IVC US** recommends installation of commercially warranted product only in commercial settings.

WARRANTY REMEDY

If your **IVC US** floor fails to perform as stated in the applicable Light Commercial Limited Warranty, **IVC US** will supply new **IVC** material of the same color, design or grade if available. If unavailable or discontinued, **IVC US** reserves the right to select and supply similar **IVC** material.

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Recommended pressure sensitive adhesive and seam sealer:

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If application requires a permanent bond per the “Optional Permanent Installation Guideline,” **IVC US** recommends use of **IVC iGrip** Adhesive and **IVC inFuze** Seam Sealer.

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LIMITED WARRANTY PERIODS

5 Years: ASTRO







10 Years: PLANET

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 RETAIL	Boutiques, Art Galleries, Bookstores, Coffee Shops, Dry Cleaners, Gift Shops, Jewelry Stores, Beauty Salons, Barber Shops	Dressing Rooms, Restrooms, Entire Store
 MULTI-FAMILY HOUSING	Multi-Family Housing	Bathrooms, Kitchens
 HOSPITALITY	Hotel, Motel	Guest Rooms, Lobby, Restrooms, Hallways,
 EDUCATION	Day Care	Common Areas, Class Rooms, Libraries, Restrooms



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