



**Wholesale Distributors of Quality
Residential & Commercial Floor Coverings**



Builder Program Product Collections

Color Swatches, Product Specifications
Maintenance & Warranty Information

2055 N. Airway Drive
Baton Rouge, LA 70815
800-960-1209 Cust. Serv.
225-927-0120 Fax

5736 Blessey St.
Harahan, LA 70123
800-960-1209 Cust. Serv.
504-734-7120 Fax

7028-A U.S. Hwy 49 N.
Hattiesburg, MS 39402
800-960-1209 Cust. Serv.
601-261-9007 Fax

Kevin's Warehouse
6130 Linwood Ave.
Shreveport, LA 71106
Service Partner

Xpress Global
9450 Maumelle Blvd.
N. Little Rock AR 72113
Service Partner

LEVEL PLUS

PERFORMANCE • TECHNOLOGY • DESIGN



Condor 903



Condor 936



Condor 990



Lazio 532



Lazio 591



Arcadia 531



Arcadia 535



Arcadia 537



Riviera 931



California 933



Manitoba 946



Manitoba 904



Manitoba 991



Marseille 732



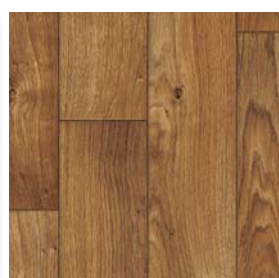
Burgos 739



Nice 858



Luxor 831



Luxor 846



Equador 745



Cordoba 743

Specification Sheet



PRODUCT INFORMATION

Level of Use	Residential
Total Thickness	65 gauge
Wear Layer Thickness	10 mils
Wear Layer Treatment	SuperGuard
Construction	Heterogeneous Sheet Vinyl
Finish	Mechanically Embossed

SIZE & PACKING

Width	13'2"
Standard Length	120 lineal ft.
Average Weight of Standard Roll	477 lbs

TECHNICAL INFORMATION

ASTM F1914 Residual Indentation	.006
ASTM F137 Flexibility	10 mm Passes
ASTM F1514 Resistance to Heat	Passes
ASTM F1515 Resistance to Light	Passes
ASTM F925 Resistance to Chemicals	Very Good

WARRANTY	Limited 10 Year Residential Warranty
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COLLECTION	Builder Program
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LEVEL PRO

PERFORMANCE • TECHNOLOGY • DESIGN



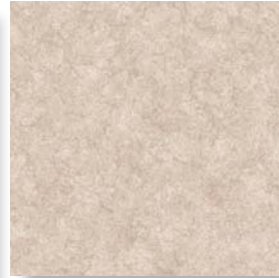
Condor 994



Indian Slate 935



Indian Slate 984



Chatel 909



Ronda 942



Colorado 936



Colorado 941



Arcadia 532



Arcadia 591



Elba D 932



Okapi 734



Okapi 745



Marseille 738



Marseille 781

Specification Sheet



PRODUCT INFORMATION

Level of Use	Residential
Total Thickness	60 gauge
Wear Layer Thickness	10 mils
Wear Layer Treatment	Quickclean
Construction	Heterogeneous Sheet Vinyl
Finish	Mechanically Embossed

SIZE & PACKING

Width	13'2"
Standard Length	120 lineal ft.
Average Weight of Standard Roll	440 lbs

TECHNICAL INFORMATION

ASTM F1914 Residual Indentation	.006
ASTM F137 Flexibility	10 mm Passes
ASTM F1514 Resistance to Heat	Passes
ASTM F1515 Resistance to Light	Passes
ASTM F925 Resistance to Chemicals	Very Good

WARRANTY	Limited 5 Year Residential Warranty
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COLLECTION	Builder Program
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CARE & MAINTENANCE

Your *FLEXITEC* cushioned vinyl flooring will provide years of carefree use. You will find that it is not only beautiful, but durable. It is also much easier to maintain than most other flooring products because of the tough protective finish and moisture resistance.

It only takes a few simple care and maintenance steps to keep your floor looking new for years to come.

To keep your floor clean and beautiful:

- Sweep the floor with a soft bristle broom to remove loose dirt.
- Wash the floor with a non-abrasive floor cleaner.
- For everyday maintenance, a mop moistened with warm water will suffice.
- Do not use soap based detergents.
- Do not use abrasive or mop and shine products.
- Do not wax the floor.
- Do not use ammonia or bleaches.
- Do not use a vacuum cleaner with a rotating beater bar.
- Do not use a steam mop.
- Make sure furniture legs have large surface, non-staining floor protectors. Replace small, narrow metal or dome-shaped glides with smooth, flat glides that are in flat contact with the floor.
- Heavy furniture or appliances that are not moved often should be equipped with flat, non-staining composition furniture casters or cups of appropriate size.

Always read the cautionary information on all cleaners prior to use.

IMPORTANT: NEVER push, pull or drag heavy furniture or other items across the floor. When moving furniture or heavy items, always lift and carry the items, if possible. Otherwise, use furniture sliders available at most hardware, home improvement and discount stores.



HOW TO TREAT STAINS, SPILLS AND SCUFFS

Follow the remedies in order. Unless instructed otherwise, use a clean, **white** cloth or towel with the recommended liquids. Always rinse the affected area with clean water after treatment.

Stains and Spills

- Acids, alkalis
- Blood
- Catsup, Mustard
- Cleaners, Strong Soaps
- Dye, Dye Markings
- Food, Candy
- Fruit and Fruit Juices
- Grass
- Iodine, Mercurochrome
- Rust
- Urine, Excrement

Remedy

- Scrub area with a vinyl cleaner full strength
- Rub the area with a 10 to 1 dilution of water to liquid bleach
- Rub the area with isopropyl alcohol
- If rust stain does not respond, use lemon juice or a cream of tartar solution

Paint and Solvent Spills

- Dry Cleaning Fluids
- Lacquer
- Latex Paint
- Nail Polish
- Solvents
- Oil-Based Paints
- Wood Stains
- Varnish

Remedy

- If substance is dry, gently peel it from the floor. (Avoid sharp instruments that could scratch the floor.)
- Scrub area with non-abrasive cleaner suitable for vinyl flooring
- Rub lightly with odorless mineral spirits or paint thinner

Substances that won't wipe up

- Adhesives
- Asphalt
- Chewing Gum
- Oil
- Grease
- Candle Wax
- Tar

Remedy

- Carefully remove excess with a dull kitchen knife or fingernail
- Scrub area with non-abrasive cleaner suitable for vinyl flooring
- Rub lightly with odorless mineral spirits, isopropyl alcohol or lighter fluid

Scuffs and Smudges

- Rubber Heel Marks
- Shoe Polish
- Scuffs
- Smudges

Remedy

- Rub the scuff with fingertip, rubber will come right off (friction from the rubbing will remove rubber)
- Scrub area with non-abrasive cleaner suitable for vinyl flooring
- Rub lightly with isopropyl alcohol or lighter fluid



Note: Most grocery stores, discount stores, mass merchandisers and home centers carry cleaners suitable for vinyl flooring.

Caution: Isopropyl alcohol, lighter fluid, odorless mineral spirits and paint thinner are flammable solvents. Carefully read and follow cautionary information on label. Keep traffic off treated area for 30 minutes.



PROPERTY MANAGEMENT LIMITED WARRANTY

This warranty only extends to the original end user and is not transferable.

LIMITED WARRANTY PERIODS


5 Years: **LEVEL PRO**

10 Years: **LEVEL PLUS**

IVC US warrants that first quality products which are used for recommended Property Management purposes will perform properly for the stated warranty period when installed in accordance with IVC US installation instructions over approved substrates and using the recommended adhesives and seam sealers. The warranty period, when valid, begins on the date of the original installation. This warranty only extends to the original purchaser and is non-transferable.

This warranty is only valid for Property Management use.

Property Management use means: use in residential environments, which do not have heavy commercial traffic. (Please note warranty exclusions with respect to caster and rolling loads due to the unusual characteristics of this type of wheel traffic.)

 MULTI-FAMILY HOUSING	Apartments, Condos, Military Housing	Any Room in these segments will be suitable.
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The intended applications include: privately owned residence, multi-family units and time share properties. If there is a question as to the type of use that is considered "Property Management" please contact your **IVC US** representative prior to purchase and installation.

5 Years: **LEVEL PRO**

FOR THE DESIGNATED WARRANTY PERIOD WHEN PROPERLY INSTALLED ** YOUR **IVC US** FLOORING WILL NOT:

- Contain manufacturing defects
- Contract, expand, curl, crack, rip, tear, or gouge from normal household use with proper maintenance*
- Discolor from moisture
- Be affected by mold, mildew and/or alkaline when properly installed according to the **IVC US** Installation Guidelines**

10 Years: **LEVEL PLUS**

FOR THE DESIGNATED WARRANTY PERIOD WHEN PROPERLY INSTALLED ** YOUR **IVC US** FLOORING WILL NOT:

- Contain manufacturing defects
- Contract, expand, curl, crack, rip, tear, or gouge from normal household use with proper maintenance*
- Discolor from moisture
- Be affected by mold, mildew and/or alkaline when properly installed according to the **IVC US** Installation Guidelines**
- Permanently stain from common cleaning products made for vinyl flooring.
- Permanently stain or yellow from foot traffic ***
- Permanently scuff from shoe soles
- Wear-through the wear layer under normal conditions with proper maintenance****



PROPERTY MANAGEMENT LIMITED WARRANTY

ADDITIONAL INFORMATION:

- The conditions above will be warranted as long as the flooring is installed in an environment that maintains a temperature range of 55° to 85° F. Any of the above conditions will not be covered if caused by job site environmental conditions in new construction or renovation work.
- **IVC US** floorings receive extensive testing as well as visual examinations in an attempt to assure your shipped floor is always first quality. The installer / end user are responsible to confirm the received material is free of any obvious visible conditions that may be detrimental to the appearance and performance of the product. Inspection of material **prior to installation** for any imperfections or manufacturing related defects is required.
- Minor color, shade and or texture variations are normal, any variances between actual material, product samples and/or brochures should be addressed with your retailer prior to the installation. If the retailer determines the condition, “unacceptable” the manufacturer should be informed immediately.
- Support furniture with wide, weight-bearing, smooth non-staining floor protectors. The protectors should be at least one (1) inch in diameter, made of clear smooth hard plastic, and rest flat on the floor. Non-staining felt protectors are also acceptable provided they are a minimum one (1) inch in diameter. Felt pads should be inspected and maintained with respect to the amount of foot traffic to remove imbedded material to avoid abrasion. Make sure any metal protectors are rust-proof. Replace narrow dome furniture rests with the appropriate width, weight-bearing flooring protectors. The heavier the item the wider the floor protector should be.
- Chair pads designed for hard surface floors are required under all chairs and stools with casters.

WHAT IS **NOT** COVERED BY THIS WARRANTY

- Product sold by the manufacturer as other than “first quality.”
- Loose lay installations of more than 25 square yards.
- **IMPROPER INSTALLATION:** Material installed not in accordance with **IVC US** recommended installation guidelines, including any and all problems caused by the used of non-recommended adhesive or seam sealer, underlayment and/or preparation of the substrate are not warranted. Installation errors are not manufacturing related conditions. You should discuss them with your installer. **IVC does not warrant installer workmanship.**
- **IVC US** will not pay labor costs to repair or replace material with visible conditions that were apparent before installation.
- Improper maintenance which results in loss of gloss or build-up of a dulling film.
- Damage resulting from neglect or misuse of strong detergents, chemicals, corrosives “including but not limited to” stains from paints, dyes, mats, fertilizers or other similar materials.
- Damage caused by moving appliances or heavy furniture without protecting the floor. (Always protect floor by using plywood or hard board runways when moving heavy objects, also when using an appliance dolly, heavy objects equipped with wheels or rollers including two and four wheel carts etc.)
- Damage resulting from accidents, casualty events, abuse or improper usage. Accidents, abuse and improper usage are defined as, but are not limited to damage caused by casters**** on furniture, rotating beater bars on vacuum cleaners, burns, cuts, impact from heavy and sharp objects, narrow or spike heels, cleats etc. as well as damage resulting from unprotected furniture legs.
- Damage caused by rolling loads or wheel chairs (motorized and non-motorized). (Do not allow rubber wheels to remain in contact with the surface as it may permanently stain the vinyl.)



PROPERTY MANAGEMENT LIMITED WARRANTY

- Damage caused by steam mops, appliance or plumbing leaks. Accidents, abuse and improper use (including pet related damage).
- Fading, discoloration, or other damage due to excessive temperatures or sunlight. Radiant heat must not exceed 86 ° F.
- Problems or damage due to excessive moisture or hydrostatic pressure from the subfloor including pH levels outside the **IVC US** installation guidelines.
- Discoloration caused by use of latex or rubber-backed floor mats. Note some synthetic backed carpets contain latex in the manufacturing process that may discolor your vinyl.
- Discoloration caused by asphalt walk off traffic.
- Damage caused by remodel or construction related activities.
- Problems or damage due to excessive moisture or hydrostatic pressure from the subfloor including pH levels outside the **IVC US** Installation Guidelines.
- Installation of residential product in a commercial environment. **IVC US** recommends installation of commercially warranted product only in commercial settings.

WARRANTY REMEDY

If your **IVC US** Property Management floor fails to perform as stated in the applicable Property Management Limited Warranty, **IVC US** will supply new **IVC** material of the same color, design or grade if available. If unavailable or discontinued, **IVC US** reserves the right to select and supply similar **IVC** material.

- If your floor was installed by a professional flooring contractor, **IVC US** will also credit back reasonable cost for the professional labor to install your replacement floor. Please note a *detailed receipt is required for the cost of the original installation.*
- If **IVC US** authorizes repairs or replacement of a section as a result of a warranty claim, you will be required to clear any items placed over the affected area subsequent to the original installation. **IVC US** will not credit or reimburse cost associated with the removal of those items.
- Warranty coverage for a replacement floor will be limited to the remaining portion of the original warranty.
- **IVC US** will not participate in labor reimbursement after year one.
- **Labor reimbursement will not be considered for installations not adhering to the IVC US installation guidelines.****

CONSEQUENTIAL OR INCIDENTAL DAMAGES

IVC US excludes and will not pay consequential or incidental damages under these limited warranties. By this we mean that IVC US will not credit or pay for any loss, expense, or damage other than to the flooring itself that may result from a manufacturing related defects in the flooring. Some examples of consequential or incidental damages are: replacement of subfloors, trim moldings, disconnecting / reconnecting appliances or fixtures as well as moving of furniture.

Note: If your floor is replaced because of discoloration or “bottom up staining”, mold or mildew growth or asphalt / non-asphalt tracking, the replacement floor will not be warranted against future discoloration or staining.



PROPERTY MANAGEMENT LIMITED WARRANTY

Recommended adhesive and seam sealer:

IVC FLEX-TECH Pressure Sensitive Adhesive

IVC FLEX-SEAM Premium Seam Bond

THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED WARRANTY. ALL OTHER WARRANTIES INCLUDING IMPLIED WARRANTIES, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, ARE EXCLUDED. PLEASE NOTE: SOME STATES AND PROVIDENCES DO NOT ALLOW EXCLUSIONS OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

HOW TO REPORT A CLAIM

If you find a manufacturing related condition covered by any of the limited warranties described previously, promptly notify the retailer or contractor who sold you the floor covering material. The retailer or contractor will file a claim directly with **IVC US**.

**Normal household use is defined as common daily activities in the home, excluding pets.*

*** The installation manual is reviewed on a regular basis, and floors must be installed according to the recommendations that are current and available at the time of installation.*

**** IVC US recommends non-asphalt sealers.*

***** Wear-through is defined as complete loss of the wear layer so that the printed pattern or design is altered. Gloss reduction is not considered wear and is not covered by this warranty.*

****** IVC US does not recommend the use of casters on any flooring without appropriate chair pads.*